UNIVERSITY PLANNING COMMITTEE
UPDATE

Student Affairs Overview

Sean Van Koughnett
Associate Vice-President (Students and Learning) & Dean of Students
Leadership Team

Sean Van Koughnett
Associate Vice-President (Students and Learning) & Dean of Students

Kevin Beatty
Director, Housing & Conference Services

Shawn Burt
Director, Athletics & Recreation

Allison Drew-Hassling
Director, Student Accessibility Services & Student Case Management

Shylo Elmayan
Director, Indigenous Student Services

Arlene Fajutrao Dosen
Director, Student Success

Rosanne Kent
Director, Student Wellness Centre

Andrijana Olaizola
Director, Student Affairs Finance & Administration

Melissa Pool
University Registrar, Registrar’s Office/Enrolment Services

Dr. Clare Warner
Senior Advisor, Equity, Inclusion and Anti-Racism
How do we create a transformative experience for every student at McMaster?
Student Affairs Divisions

Student Success Centre
- Access Strategy
- Writing and Academic Skills Hub
- Mac’s Money Centre Financial Literacy Education
- Spiritual Care and Learning Centre
- Women’s Leadership Scholar Award (WLSA)
- Experiential Learning- Curricular and Extra-curricular
- Career Counselling & Employment Services
- Note-Taking and Interpreting Services
- Transition Programs
- Access and Innovation Programming
- Student Recruitment
- Community Outreach

Housing & Conference Services
- Residence Maintenance
- Admissions and Administration
- Conference and Event Services
- Conference and Event Services

Indigenous Student Services
- Black Student Access and Retention Programming
- Black Student Access and Retention Programming

Athletics and Recreation
- Facility Rentals
- Recreation
- Memberships and Camps
- Varsity Athletics
- Sports Medicine and Rehabilitation Clinic
- Symptomatic COVID-19 Testing Centre

Student Wellness Centre
- Counselling
- Health Promotion
- Medical Care
- Varsity Athletics
- Sports Medicine and Rehabilitation Clinic

Student Case Management
- Intramural Office
- Sexual Violence Policy
- The Code
- The Code

Student Affairs Tech Team
- Privacy and Security
- AODA
- Platform Support and Integration
- Website and Technology Management

Equity, Inclusion and Anti-Racism
- Black Student Success Centre
- Office Of The Director
- Information Systems
- Marketing and Communications

Student Affairs Financial Office
- First-Year Experience Office
- Global Experience - International Exchange & Work Abroad
- Marketing, Communications & Events
- International Student Services

McMaster University
STUDENT AFFAIRS
Key Staff and Student Numbers

- Experiential learning opportunities include student volunteer positions within departments (ambassadors and peer mentors)
- Actively engage students in the assessment, development and delivery of our programs and services
- Numbers do not include Housing & Conference Services and the Registrar's Office

640 students engaged in experiential learning opportunities

300 student paid positions (approximate)

184 full-time employees (FTEs)
Students as Collaborators

- Strategically partner with the McMaster Students Union (MSU) and the Graduate Students Association (GSA)
- Formalized student advisory roles within Steering Committees and Advisory Councils within the Student Affairs and Department governance structures
- Proactively seek feedback and engagement through student surveys, focus groups and stakeholder sessions
University Partnerships

• Integration among all Student Affairs units seamlessly supports a holistic student experience

• Colleagues in the Faculty and Program offices are key partners and collaborators; we value communication, coordination and co-creation of programs and services

• Consultation with campus partners across the University enables us to be proactive, nimble and responsive to the evolving needs of our students
Total Sources of Funding for Student Affairs 2022-2023 Budget ($34.9 Million)
Athletics & Recreation

• Top employer of students on campus: $3.5M student wages
• 1,231 Marauder student-athletes on 49 varsity teams
• Recreational programming and facilities accessible to all students
• Extends the McMaster brand locally, nationally and globally
Athletics & Recreation: Anti-Racism

- 180 staff receiving anti-Black racism training
- Athletic Financial Awards (AFAs) for Black student-athletes
- Black graduate internship program
- Black Student-Athletes Council
- Two new part-time roles focused on equity, diversity and inclusion
- Will host anti-racism symposium in June
Black Student Success Centre

- Established out of the review of the Black student-athlete experience
- Opened this academic year
- A place for community, belonging and mentorship
to achieve their goals.
Indigenous Student Services

• Focuses on every stage of the Indigenous student life cycle:
  • Outreach and recruitment
  • Transition
  • Retention and support
  • Transition and completion

Indigenous learners at McMaster make up 1.7% of the total student population or approximately 500 students.
Indigenous Student Services: Community Collaborations

- Piloted pop-up study halls in Six Nations of the Grand River in partnership with Mohawk College and Six Nations Polytechnic
- Collaborated with Mohawk College to provide virtual Elders' talks to students at both institutions
- The Indigenous Wellness Series project, under the leadership of Mohawk College, addresses the needs of Indigenous learners holistically
Student Accessibility Services

- Assistive technology and learning strategy support
- Academic accommodation plans
- Test and exam administration
- Note-taking and interpreting
- Transition programs for incoming and outgoing students

3,411 McMaster students identified with a mental health disability in 2021

6,000 tests offered through the Winter 2022 term at the new Tim Nolan Testing Centre

8,624 test and exam accommodations administered by SAS in 2019 (before COVID-19 closures)
Student Case Management

- One-stop service that aims to support the whole student
- Demands for services continue to increase
- New: Student Urgent Response Team (SURT)
Student Success Centre

• Our vision is for all students and alumni to thrive and succeed
Student Success Centre: Key Student Engagement Touchpoints

First-Year Transition & Experience
Welcome Week: 11,987 attendees at 425 events (161 in-person & 264 virtual)
Archway: 8,000+ one-on-one guided conversations with mentors

Career Counselling & Employment
Appointments: 3,221
Employment and volunteer opportunities posted: 6,854
Career event and info session registrants: 5,826

International Student Services & Global Experience
Appointments: 2,189
Event and info session registrants: 3,679

Academic Skills & Writing Centre
Appointments: 766
Event and info session registrants: 5,735
Virtual academic tutoring sessions: 1,026
Student Success Centre: Areas of Strategic Priority

Integration
Inclusivity
Impact
Student Wellness Centre

- **Counselling**: Individual counselling, workshops and group psychotherapy
- **Medical Care**: Medical and naturopathic services
- **Wellness**: Health promotion, education and training
- **Symptomatic COVID-19 Testing Centre**

42,023 visits in the 2021-2022 fiscal year.

8,279 total unique clients.
Student Wellness Centre: Holistic Approach

• **Outreach and Social Media:** Educate, engage and promote student well-being

• **Student Affairs Showcase:** 3,104 unique student participants, with more than 40% participating in more than one activity
Building and Reconfiguring Space for Student-Centred Service
Peter George Centre for Living and Learning (PGCLL)
Athletics & Recreation (DBAC and IWC)
Black Student Success Centre
Student Accessibility Services
How do we create a transformative experience for every student at McMaster?